

5 YEAR WARRANTY

Commercial Duplex Alternating Water Softener

Thank you for your purchase of our COMMERCIAL DUPLEX ALTERNATING WATER SOFTENER. For proof of purchase, please retain your Invoice/Sales Order Copy.

Warranty ~ Offered

Excalibur Water Systems warrants its products to be free from defect in materials and workmanship to the original owner from the date on the proof of purchase as described below.

Warranty ~ Working Procedures

If during the suitable warranty period, a part is defective, then Excalibur Water Systems will repair or replace that part at no charge to the original owner, with the exception of charges for nominal shipping, service and/or installation.

Warranty ~ Coverage Outlined

Excalibur Water Systems guarantees, to the original owner, a period of 5 years, the CONTROL BODY to be free of defects in materials and workmanship and to perform its proper functions. To the original owner, a period of 5 years, the ELECTRONIC CONTROL VALVES as well as all parts to be free of defects in materials and workmanship and to perform their normal functions. To the original owner, the SALT TANK and the MINERAL TANKS will not rust, corrode, leak, burst or in any other form fail to perform their proper functions for a period of 10 YEARS.

Warranty ~ Service

In the event you require service, Excalibur Water Systems Dealer will provide all necessary service and installation for your Duplex Commercial Water Softener. To obtain warranty service within 30 days of discovery of the defect, notification must be given to Excalibur Water Systems.

General Provisions

The above warranties are effective provided the WATER SOFTENER is operated at water pressures not exceeding 110psi and at water temperatures not exceeding 110°F; also provided that the water softener is not subject to abuse, misuse, alteration, neglect, freezing, accident or negligence; and provided further that the water softener is not damaged as the result of any unusual force of nature such as, but not limited to flood, hurricane, tornado or earthquake. Excalibur Water Systems is excused if failure to perform its warranty obligations is the result of strikes, government regulation, materials shortages or other circumstances beyond its control.

THERE ARE NO WARRANTIES ON THE WATER SOFTENER BEYOND THOSE SPECIFICALLY DESCRIBED ABOVE. ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED TO THE EXTENT THEY MIGHT EXTEND BEYOND THE ABOVE PERIODS. THE SOLE OBLIGATION OF EXCALIBUR WATER SYSTEMS UNDER THESE WARRANTIES IS TO REPLACE OR REPAIR THE COMPONENT OR PART PROVES TO BE DEFECTIVE WITHIN THE SPECIFIED TIME PERIOD AND EXCALIBUR WATER SYSTEMS IS NOT LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. NO DEALER, AGENT, REPRESENTATIVE OR OTHER PERSON IS AUTHORIZED TO EXTEND OR EXPAND THE WARRANTIES EXPRESSED ABOVE.

Certain provinces or states do not allow limitations on how long an implied warranty lasts or exclusions or limitations of incidental or consequential damage, therefore limitations and exclusions in this warranty may not apply to you. This warranty extends you specific legal rights as you may have other rights which vary from province to province or state to state.

Excalibur Water Systems is a manufacturer of water treatment products.

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